



## Legal Notice

The website <https://trencadismarroquineria.com.es> is an e-commerce site accessible via the Internet. It allows products and accessories to be offered for sale to Internet users who visit the Web.

Identification data:

Manufactures Velasco, S.L. owner of the website <https://trencadismarroquineria.com.es>, is a Limited Liability Company

registered in the Mercantile Registry of Valencia: volume 10100, folio 56, page V 169989, entry 1 and located in Quart de Poblet (Valencia), C / Pizarro 3-4, C.P.46930, CIF: B98814635.

The name TRENCADÍS is the property of Manufactures Velasco, S.L. and is registered with the OEPM with the number 367.516 on 01/20/2017

Customer service: [contact@trencadismarroquineria.com.es](mailto:contact@trencadismarroquineria.com.es) - phone: + 34 681692528

Monday to Friday from 10 a.m. to 2 p.m. and from 4 p.m. to 6 p.m.

Website hosted by HOSTINET, Hurtado de Amézaga Kalea 20, C.P. 48008 Bilbao

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By email to: [contact@trencadismarroquineria.com.es](mailto:contact@trencadismarroquineria.com.es)

By mail: Manufactures Velasco, S.L./ Customer Service: Pizarro, 3-4 46930 Quart de Poblet (Valencia) Spain

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The TRENCADÍS MARROQUINERÍA website may include links to other websites or other Internet sources. The user must consult the Personal Data Protection Policy of said websites and external sources. The Privacy Policy for the protection of personal data of Manufactures Velasco, S.L.

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Manufactures Velasco, SL TRENCADÍS Marroquinería has no control rights over the cookies used on the other websites that users can access through this Website

Disabling cookies could reduce the availability of use of the Website for users and

prevent them from benefiting from all the services offered on the Website.

By accessing the Website, the user accepts the use of cookies by Manufactures Velasco, SL for the uses referred to above. The user can remove this authorization.

## **Privacy Policy**

### **1. Introduction**

The Privacy Policy describes the treatment of information we collect from and about you when you visit our website ([trencadismarroquineria.com.es](http://trencadismarroquineria.com.es)). Our Privacy Policy tells you how we collect, use and protect your information. By using the website, you agree to the terms and conditions of this Privacy Policy and consent to our collection, use and disclosure of your personal information in the manner set forth below.

If you have any questions or concerns regarding this policy, please contact us at

[contact@trencadismarroquineria.com.es](mailto:contact@trencadismarroquineria.com.es)

### **2. What information do we collect?**

We collect non-personal information consisting primarily of technical and aggregate usage information such as 'click' activity on the Services, sessions, non-identifiable information about the device, operating system, Internet browser, screen resolution, language and keyboard settings, Internet service provider, referring/exit pages, etc. We collect personal information such as contact details; email address, phone number, billing details; name, physical billing address, payment method and transaction details, details about a browsing or usage session (IP address, geographic location and/or unique device identifier), details about connected third-party accounts such as email or username for a connected PayPal account and any other Personal Information provided to us through access and/or use of the Services. For the avoidance of doubt, any Non-Personal Information that is connected or linked to Personal Information (for example, to improve the Services we offer) is considered and treated as Personal Information.

### **3. How do we use this information?**

We may use the Personal Information you provided to allow you to interact with us on our sites, such as Buy Products and Community, provide you with the Purchase Payment Services with us, send you payment information and methods, track progress on troubleshooting that you request from us, and improve our website so that it has effective content for you and displays correctly on your device.

### **4. Data Storage and Transfer.**

Any information you provide may be processed and stored, transferred or accessed by our staff for billing, support, community purposes. We will take steps to ensure that your data is treated securely and in accordance with this Privacy Policy.

### **5. How long do we retain your data?**

In general, we will retain your Personal Data for as long as it is needed for services and support. Personal Information may also be contained in backup files that we keep for information security purposes and that we periodically delete when the backup period ends. We will keep your Personal Information for as long as you maintain an active status with us, until you ask us to stop and delete it.

### **6. Your rights**

You have the right to be informed that we will collect your Personal Information in the manner as explained above. You may request that your Personal Information, support conversations, community posts and comments be exported for use, and permanently deleted from our company.

### **7. Contact us**

If you have any questions or concerns regarding this policy, please contact us at [contact@trencadismarroquineria.com.es](mailto:contact@trencadismarroquineria.com.es)

### **8. Address**

Manufacturas Velasco, S.L. c /Mestre Serrano, 33 Parc Empresarial Aeroport. 46940-Manises (Valencia) Spain.